

Siemens Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Polarion 21 R2 Release

Report Date: 22-Sept-2021

Product Description: The Polarion Application Lifecycle Management Unified Platform enables development organizations to streamline, automate, and optimize development processes across multiple projects and lifecycles.

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Notes: Polarion is evaluated as Software but is primarily web-based.

Evaluation Methods Used: Combination of automated accessibility assessment tools and expert knowledge of product, UX and QA representatives.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)

Standard/Guideline	Included In Report
	Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes (In accordance with WCAG 2.1 – Level AA only)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe , - V3.1.1 (2019-11)	Yes (In accordance with WCAG 2.1 – Level AA only)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Web: NA Electronic Docs: NA Software: In Polarion vast majority of UI elements have a text alternative in addition to icons. Closed: NA Authoring Tool: NA</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>Web: NA Electronic Docs: NA Software: Polarion contains no prerecorded audio or video. Closed: NA Authoring Tool: NA</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p>		

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: Polarion contains no prerecorded audio or video.</p> <p>Closed: NA</p> <p>Authoring Tool: NA</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: Polarion contains no prerecorded audio or video.</p> <p>Closed: NA</p> <p>Authoring Tool: NA</p>
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) 	Partially Supports	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: Polarion provides good information and relationship regarding the content displayed in User Interface in vast majority of case.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		Closed: NA Authoring Tool: NA
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: Most of the content represented in Polarion UI follows meaningful sequence. Closed: NA Authoring Tool: NA
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p>	Supports	Web: NA Electronic Docs: NA Software: UI elements in Polarion do not rely solely on color or and shape and provide text descriptions and/or tooltips. Closed: NA Authoring Tool: NA

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: Polarion UI elements do not rely solely on color</p> <p>Closed: NA</p> <p>Authoring Tool: NA</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: Audio cannot be played within Polarion</p> <p>Closed: NA</p> <p>Authoring Tool: NA</p>
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p>		<p>Web: NA</p> <p>Electronic Docs: NA</p>

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially supports	<p>Software: Majority of Polarion UI elements can be reached and operated through keyboard</p> <p>Closed: NA</p> <p>Authoring Tool: NA</p>
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: Focus can be moved from UI elements in almost all cases</p> <p>Closed: NA</p> <p>Authoring Tool: NA</p>
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) 	Not Applicable	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: Polarion doesn't support only character keys shortcuts.</p> <p>Closed: NA</p> <p>Authoring Tool: NA</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p>2.2.1 Timing Adjustable (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: There are no time limits within Polarion except session limits. Sessions expire automatically and the limit cannot be prolonged. Closed: NA Authoring Tool: NA
<p>2.2.2 Pause, Stop, Hide (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	Web: NA Electronic Docs: NA Software: Polarion doesn't contain moving or auto-updating content. Closed: NA Authoring Tool: NA

Criteria	Conformance Level	Remarks and Explanations
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: There is no flashing content in Polarion.</p> <p>Closed: NA</p> <p>Authoring Tool: NA</p>
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Partially Supports	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: Most of the repeated content in Polarion UI can be skipped.</p> <p>Closed: NA</p> <p>Authoring Tool: NA</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) 	Supports	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: All Polarion pages use descriptive titles.</p> <p>Authoring Tool: NA</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: Vast majority of Polarion components receive focus in an order that preserves meaning and operability. Closed: NA Authoring Tool: NA
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: Vast majority of native Polarion links provides clear information about their purpose. Note that this might not apply to subsequent links created by users or admins. Closed: NA Authoring Tool: NA

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	Web: NA Electronic Docs: NA Software: Polarion does not use pointer gestures. Closed: NA Authoring Tool: NA
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Web: NA Electronic Docs: NA Software: Pointer up-events can be cancelled by moving the pointer away. Closed: NA Authoring Tool: NA
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) 	Partially Supports	Web: NA Electronic Docs: NA Software: Only some labels in Polarion are programmatically determinable Closed: NA Authoring Tool: NA

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p>2.5.4 Motion Actuation (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	Web: NA Electronic Docs: NA Software: Polarion does not contain functionality operable by device or user motion. Closed: NA Authoring Tool: NA
<p>3.1.1 Language of Page (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supported	Web: NA Electronic Docs: NA Software: Polarion shows language information matching the language of the installation. Closed: NA Authoring Tool: NA
<p>3.2.1 On Focus (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.2.1 (Web) 	Supported	Web: NA Electronic Docs: NA Software: No major changes of context are initiated when Polarion components receive focus.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		Closed: NA Authoring Tool: NA
<p>3.2.2 On Input (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supported	Web: NA Electronic Docs: NA Software: Polarion components do not initiate a change of context on input. Closed: NA Authoring Tool: NA
<p>3.3.1 Error Identification (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) 	Supports	Web: NA Electronic Docs: NA Software: If an input error is automatically detected, the item that is in error is identified and the error and the item is described to the user in text. Closed: NA Authoring Tool: NA

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: Vast majority of elements requiring input has labels provided. Closed: NA Authoring Tool: NA
<p><u>4.1.1 Parsing</u> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: HTML of Polarion elements is well-formed but occasional instances of duplicate IDs. Authoring Tool: NA

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Not required 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: Polarion supports the name and role to be programmatically determined and in vast majority of cases uses appropriate names, roles and values.</p> <p>Authoring Tool: NA</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 	Not Applicable	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: There is no real-time presentations or web cast in Polarion.</p> <p>Closed: NA</p> <p>Authoring Tool: NA</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: Pre-recorded media is not included in Polarion</p> <p>Closed: NA</p> <p>Authoring Tool: NA</p>
<p>1.3.4 Orientation (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: Vast majority of Polarion pages and components can be displayed in portrait or landscape orientation modes without problems.</p> <p>Closed: NA</p> <p>Authoring Tool: NA</p>
<p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 	Partially Supports	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: Polarion allows programmatic determination of purpose of a form input collecting information but does not always use the HTML autocomplete attribute</p> <p>Closed: NA</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		Authoring Tool: NA
<p>1.4.3 Contrast (Minimum) (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: Most Polarion pages and components have sufficient color contrast. Closed: NA Authoring Tool: NA
<p>1.4.4 Resize text (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: In most cases text can be resized without loss of content but there some instances of the text being clipped. Closed: NA Authoring Tool: NA

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: Polaron does not use images of text to convey information.</p> <p>Authoring Tool: NA</p>
<p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: Vast majority of content can be displayed with the need of scrolling in two dimensions.</p> <p>Closed: NA</p> <p>Authoring Tool: NA</p>
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) 	Partially Supports	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: Polaron has contrast ration of 3:1 for most elements.</p> <p>Closed: NA</p> <p>Authoring Tool: NA</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Web: NA Electronic Docs: NA Software: No loss of content or functionality occurs in Polaron when text spacing properties are changed. Closed: NA Authoring Tool: NA
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	Web: NA Electronic Docs: NA Software: Vast majority of content that appears when receiving focus is dismissible. Closed: NA Authoring Tool: NA
<p>2.4.5 Multiple Ways (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) 	Supports	Web: NA Electronic Docs: NA Software: Polaron supports navigation in multiple ways including search functionality that allows to find any content. Authoring Tool: NA

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.6 Headings and Labels (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: Polarion uses headings and labels that describe topic or purpose in vast majority of cases. Closed: NA Authoring Tool: NA
<p>2.4.7 Focus Visible (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Partially Supports	Web: NA Electronic Docs: NA Software: Most elements in Polarion provide a visible keyboard focus indicator. Closed: NA Authoring Tool: NA

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: Polarion offers one default language option for the whole system. Content created or uploaded to Polarion in a different language needs to be identified as such by the creating/uploading party.</p> <p>Authoring Tool: NA</p>
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: Navigation in Polarion is consistent.</p> <p>Authoring Tool: NA</p>
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Partially Supports	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: Vast majority of elements in Polarion is identified consistently.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		Authoring Tool: NA
<p>3.3.3 Error Suggestion (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Web: NA Electronic Docs: NA Software: In vast majority of cases Polarion utilizes automatic input range detection with suggestions for correction. Closed: NA Authoring Tool: NA
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) 	Partially Supports	Web: NA Electronic Docs: NA Software: Polarion by default presents confirmation dialogs for native operations that can have serious consequences. Non-native operations need to be covered by admins that configure the system. Closed: NA Authoring Tool: NA

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	Web: NA Electronic Docs: NA Software: Polarion uses messages providing success or failure feedback to users. Most of these messages do not use corresponding ARIA roles. Authoring Tool: NA

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
1.2.8 Media Alternative (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.9 Audio-only (Live)</u> (Level AAA) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
<u>1.3.6 Identify Purpose</u> (Level AAA 2.1 only) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
<u>1.4.6 Contrast (Enhanced)</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
<u>1.4.7 Low or No Background Audio</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
<u>1.4.8 Visual Presentation</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
<u>1.4.9 Images of Text (No Exception)</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
<u>2.1.3 Keyboard (No Exception)</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
<u>2.2.3 No Timing</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
<u>2.2.4 Interruptions</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
<u>2.2.5 Re-authenticating</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
<u>2.2.6 Timeouts</u> (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:

Criteria	Conformance Level	Remarks and Explanations
2.3.2 Three Flashes (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
2.3.3 Animation from Interactions (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
2.4.8 Location (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
2.4.9 Link Purpose (Link Only) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
2.4.10 Section Headings (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
2.5.5 Target Size (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
3.1.3 Unusual Words (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
3.1.4 Abbreviations (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
3.1.5 Reading Level (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
3.1.6 Pronunciation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:

Criteria	Conformance Level	Remarks and Explanations
3.2.5 Change on Request (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
3.3.5 Help (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:
3.3.6 Error Prevention (All) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Web:

Revised Section 508 Report

Notes: Revised Section 508 report specific criteria not evaluated

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Not Evaluated	
302.2 With Limited Vision	Not Evaluated	
302.3 Without Perception of Color	Not Evaluated	
302.4 Without Hearing	Not Evaluated	
302.5 With Limited Hearing	Not Evaluated	
302.6 Without Speech	Not Evaluated	
302.7 With Limited Manipulation	Not Evaluated	
302.8 With Limited Reach and Strength	Not Evaluated	
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Evaluated	

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Evaluated	
402.2.2 Transactional Outputs	Not Evaluated	
402.2.3 Speech Delivery Type and Coordination	Not Evaluated	
402.2.4 User Control	Not Evaluated	
402.2.5 Braille Instructions	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Evaluated	
402.3.2 Non-private Listening	Not Evaluated	
402.4 Characters on Display Screens	Not Evaluated	
402.5 Characters on Variable Message Signs	Not Evaluated	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Evaluated	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Evaluated	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Evaluated	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Evaluated	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Evaluated	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Evaluated	
407.3.2 Alphabetic Keys	Not Evaluated	
407.3.3 Numeric Keys	Not Evaluated	
407.4 Key Repeat	Not Evaluated	
407.5 Timed Response	Not Evaluated	
407.6 Operation	Not Evaluated	
407.7 Tickets, Fare Cards, and Keycards	Not Evaluated	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Evaluated	
407.8.1.1 Vertical Plane for Side Reach	Not Evaluated	
407.8.1.2 Vertical Plane for Forward Reach	Not Evaluated	
407.8.2 Side Reach	Not Evaluated	
407.8.2.1 Unobstructed Side Reach	Not Evaluated	
407.8.2.2 Obstructed Side Reach	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
407.8.3 Forward Reach	Not Evaluated	
407.8.3.1 Unobstructed Forward Reach	Not Evaluated	
407.8.3.2 Obstructed Forward Reach	Not Evaluated	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Evaluated	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Evaluated	
<u>408 Display Screens</u>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Evaluated	
408.3 Flashing	Not Evaluated	
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Evaluated	
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Evaluated	
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Evaluated	
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
<u>412.2 Volume Gain</u>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Evaluated	
412.2.2 Volume Gain for Non-Wireline ICT	Not Evaluated	
<u>412.3 Interference Reduction and Magnetic Coupling</u>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Evaluated	
412.3.2 Wireline Handsets	Not Evaluated	
412.4 Digital Encoding of Speech	Not Evaluated	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Evaluated	
412.7 Video Communication	Not Evaluated	
<u>412.8 Legacy TTY Support</u>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Evaluated	
412.8.2 Voice and Hearing Carry Over	Not Evaluated	
412.8.3 Signal Compatibility	Not Evaluated	
412.8.4 Voice Mail and Other Messaging Systems	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
<u>413 Closed Caption Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Evaluated	
413.1.2 Pass-Through of Closed Caption Data	Not Evaluated	
<u>414 Audio Description Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Evaluated	
414.1.2 Other ICT	Not Evaluated	
<u>415 User Controls for Captions and Audio Descriptions</u>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Evaluated	
415.1.2 Audio Description Controls	Not Evaluated	

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.1 section	See information in WCAG 2.x section
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Evaluated	
502.2.2 No Disruption of Accessibility Features	Not Evaluated	
<u>502.3 Accessibility Services</u>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Evaluated	
502.3.2 Modification of Object Information	Not Evaluated	
502.3.3 Row, Column, and Headers	Not Evaluated	
502.3.4 Values	Not Evaluated	
502.3.5 Modification of Values	Not Evaluated	
502.3.6 Label Relationships	Not Evaluated	
502.3.7 Hierarchical Relationships	Not Evaluated	
502.3.8 Text	Not Evaluated	
502.3.9 Modification of Text	Not Evaluated	
502.3.10 List of Actions	Not Evaluated	
502.3.11 Actions on Objects	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
502.3.12 Focus Cursor	Not Evaluated	
502.3.13 Modification of Focus Cursor	Not Evaluated	
502.3.14 Event Notification	Not Evaluated	
502.4 Platform Accessibility Features	Not Evaluated	
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Evaluated	
503.3 Alternative User Interfaces	Not Evaluated	
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Evaluated	
503.4.2 Audio Description Controls	Not Evaluated	
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.1 section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Evaluated	
504.2.2 PDF Export	Not Evaluated	
504.3 Prompts	Not Evaluated	
504.4 Templates	Not Evaluated	

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>601.1 Scope</i>	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Evaluated	
602.3 Electronic Support Documentation	See WCAG 2.1 section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Evaluated	
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Not Evaluated	

EN 301 549 Report

Notes: EN 301 549 report specific criteria not evaluated

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Not Evaluated	
4.2.2 Usage with limited vision	Not Evaluated	
4.2.3 Usage without perception of colour	Not Evaluated	
4.2.4 Usage without hearing	Not Evaluated	
4.2.5 Usage with limited hearing	Not Evaluated	
4.2.6 Usage with no or limited vocal capability	Not Evaluated	
4.2.7 Usage with limited manipulation or strength	Not Evaluated	
4.2.8 Usage with limited reach	Not Evaluated	
4.2.9 Minimize photosensitive seizure triggers	Not Evaluated	
4.2.10 Usage with limited cognition, language or learning	Not Evaluated	
4.2.11 Privacy	Not Evaluated	

Chapter 5: [Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.1.3.1 Audio output of visual information	Not Evaluated	
5.1.3.2 Auditory output delivery including speech	Not Evaluated	
5.1.3.3 Auditory output correlation	Not Evaluated	
5.1.3.4 Speech output user control	Not Evaluated	
5.1.3.5 Speech output automatic interruption	Not Evaluated	
5.1.3.6 Speech output for non-text content	Not Evaluated	
5.1.3.7 Speech output for video information	Not Evaluated	
5.1.3.8 Masked entry	Not Evaluated	
5.1.3.9 Private access to personal data	Not Evaluated	
5.1.3.10 Non-interfering audio output	Not Evaluated	
5.1.3.11 Private listening volume	Not Evaluated	
5.1.3.12 Speaker volume	Not Evaluated	
5.1.3.13 Volume reset	Not Evaluated	
5.1.3.14 Spoken languages	Not Evaluated	
5.1.3.15 Non-visual error identification	Not Evaluated	
5.1.3.16 Receipts, tickets, and transactional outputs	Not Evaluated	
5.1.4 Functionality closed to text enlargement	Not Evaluated	
5.1.5 Visual output for auditory information	Not Evaluated	
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Evaluated	
5.1.7 Access without speech	Not Evaluated	
5.2 Activation of accessibility features	Not Evaluated	
5.3 Biometrics	Not Evaluated	
5.4 Preservation of accessibility information during conversion	Not Evaluated	
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
5.5.2 Operable parts discernibility	Not Evaluated	
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Evaluated	
5.6.2 Visual status	Not Evaluated	
5.7 Key repeat	Not Evaluated	
5.8 Double-strike key acceptance	Not Evaluated	
5.9 Simultaneous user actions	Not Evaluated	

Chapter [6: ICT with Two-Way Voice Communication](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Not Evaluated	
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not Evaluated	
6.2.1.2 Concurrent voice and text	Not Evaluated	
6.2.2.1 Visually distinguishable display	Not Evaluated	
6.2.2.2 Programmatically determinable send and receive direction	Not Evaluated	
6.2.2.3 Speaker identification	Not Evaluated	
6.2.2.4 Visual indicator of Audio with RTT	Not Evaluated	
6.2.3 Interoperability	Not Evaluated	
6.2.4 RTT responsiveness	Not Evaluated	
6.3 Caller ID	Not Evaluated	
6.4 Alternatives to voice-based services	Not Evaluated	
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Not Evaluated	
6.5.3 Frame rate	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
6.5.4 Synchronization between audio and video	Not Evaluated	
6.5.5 Visual indicator of audio with video	Not Evaluated	
6.5.6 Speaker identification with video (sign language) communication	Not Evaluated	
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Chapter [7: ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Not Evaluated	
7.1.2 Captioning synchronization	Not Evaluated	
7.1.3 Preservation of captioning	Not Evaluated	
7.1.4 Captions characteristics	Not Evaluated	
7.1.5 Spoken subtitles	Not Evaluated	
7.2.1 Audio description playback	Not Evaluated	
7.2.2 Audio description synchronization	Not Evaluated	
7.2.3 Preservation of audio description	Not Evaluated	
7.3 User controls for captions and audio description	Not Evaluated	

Chapter [8: Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not Evaluated	
8.1.3 Colour	Not Evaluated	
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
8.2.1.1 Speech volume range	Not Evaluated	
8.2.1.2 Incremental volume control	Not Evaluated	
8.2.2.1 Fixed-line devices	Not Evaluated	
8.2.2.2 Wireless communication devices	Not Evaluated	
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Not Evaluated	
8.3.2.2 Unobstructed low forward reach	Not Evaluated	
8.3.2.3.1 Clear space	Not Evaluated	
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not Evaluated	
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not Evaluated	
8.3.2.4 Knee and toe clearance width	Not Evaluated	
8.3.2.5 Toe clearance	Not Evaluated	
8.3.2.6 Knee clearance	Not Evaluated	
8.3.3.1 Unobstructed high side reach	Not Evaluated	
8.3.3.2 Unobstructed low side reach	Not Evaluated	
8.3.3.3.1 Obstructed (\leq 255 mm) side reach	Not Evaluated	
8.3.3.3.2 Obstructed (\leq 610 mm) side reach	Not Evaluated	
8.3.4.1 Change in level	Not Evaluated	
8.3.4.2 Clear floor or ground space	Not Evaluated	
8.3.4.3.2 Forward approach	Not Evaluated	
8.3.4.3.3 Parallel approach	Not Evaluated	
8.3.5 Visibility	Not Evaluated	
8.3.6 Installation instructions	Not Evaluated	
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not Evaluated	
8.4.2.1 Means of operation of mechanical parts	Not Evaluated	
8.4.2.2 Force of operation of mechanical parts	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
8.4.3 Keys, tickets and fare cards	Not Evaluated	
8.5 Tactile indication of speech mode	Not Evaluated	

Chapter [9: Web](#) (see [WCAG 2.x section](#))

Notes:

Chapter [10: Non-Web Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.1 section	See information in WCAG 2.x section
10.5 Caption positioning	Not Evaluated	
10.6 Audio description timing	Not Evaluated	

Chapter [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.1 section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17

Criteria	Conformance Level	Remarks and Explanations
11.5.2.3 Use of accessibility services	Not Evaluated	
11.5.2.4 Assistive technology	Not Evaluated	
11.5.2.5 Object information	Not Evaluated	
11.5.2.6 Row, column, and headers	Not Evaluated	
11.5.2.7 Values	Not Evaluated	
11.5.2.8 Label relationships	Not Evaluated	
11.5.2.9 Parent-child relationships	Not Evaluated	
11.5.2.10 Text	Not Evaluated	
11.5.2.11 List of available actions	Not Evaluated	
11.5.2.12 Execution of available actions	Not Evaluated	
11.5.2.13 Tracking of focus and selection attributes	Not Evaluated	
11.5.2.14 Modification of focus and selection attributes	Not Evaluated	
11.5.2.15 Change notification	Not Evaluated	
11.5.2.16 Modifications of states and properties	Not Evaluated	
11.5.2.17 Modifications of values and text	Not Evaluated	
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Evaluated	
11.6.2 No disruption of accessibility features	Not Evaluated	
11.7 User preferences	Not Evaluated	
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.1 section (If not authoring tool, enter “Not Applicable”)	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Evaluated	
11.8.4 Repair assistance	Not Evaluated	
11.8.5 Templates	Not Evaluated	

Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Evaluated	
12.1.2 Accessible documentation	See WCAG 2.1 section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features		
12.2.3 Effective communication		
12.2.4 Accessible documentation	See WCAG 2.1 section	See information in WCAG 2.x section

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not Evaluated	
13.1.3 Sign relay services	Not Evaluated	
13.1.4 Lip-reading relay services	Not Evaluated	
13.1.5 Captioned telephony services	Not Evaluated	
13.1.6 Speech to speech relay services	Not Evaluated	
13.2 Access to relay services	Not Evaluated	
13.3 Access to emergency services	Not Evaluated	

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